



Welcome to Family

Family is a digital platform that provides us with an all-in-one solution for communication, learning journals, and invoicing.

Parents are able to use Family anywhere across all devices, free of charge.

The app runs on computer, tablets and smartphones.

Parents can:

Stay informed of your child's learning and development through their online learning journal.

Receive and send private messages to teachers and management safely and securely

Report sick days and holiday to the nursery with one click

Get an overview of all events in their personal calendar

See photos and videos of their children's day in the newsfeed

Get status updates and receive important reminders

Communicate with other parents

View their child's sessions and invoices

Learning Journals

Every child has their own online learning journal which acts as a record of their learning and development at the nursery.

Key Workers write personalised observations over the course of the year which focus on different aspects of the child's learning.

These observations can include photos and videos of the child and are sent directly to parents on the day they happen.

Parents can grant access to other family members, like Grandparents, to view their child's learning journey on the app.

Instant Messaging

Parents are able to send direct messages to staff and management at the click of a button.

This is a great resource for us when children are new to the nursery as our teachers can send reassuring messages to anxious parents.

It is more effective than sending emails or calling the nursery as the message goes directly to your child's teacher for them to respond to.

Up To Date Information

It is essential that the nursery has the most up to date information relating to your child's health, dietary needs and permissions amongst other things.

Our app allows you to inform us if your child has any health issues which we need to be aware of such as allergies or medical conditions. This can be updated at any time through the app.

Our teachers are able to access this information in real time, using it to support them at meals and other times it may be relevant.

Invoicing

The Family App puts parent's in control of their childcare costs by allowing you to see your current balance, a list of invoices and payments, as well as other invoice recipients.